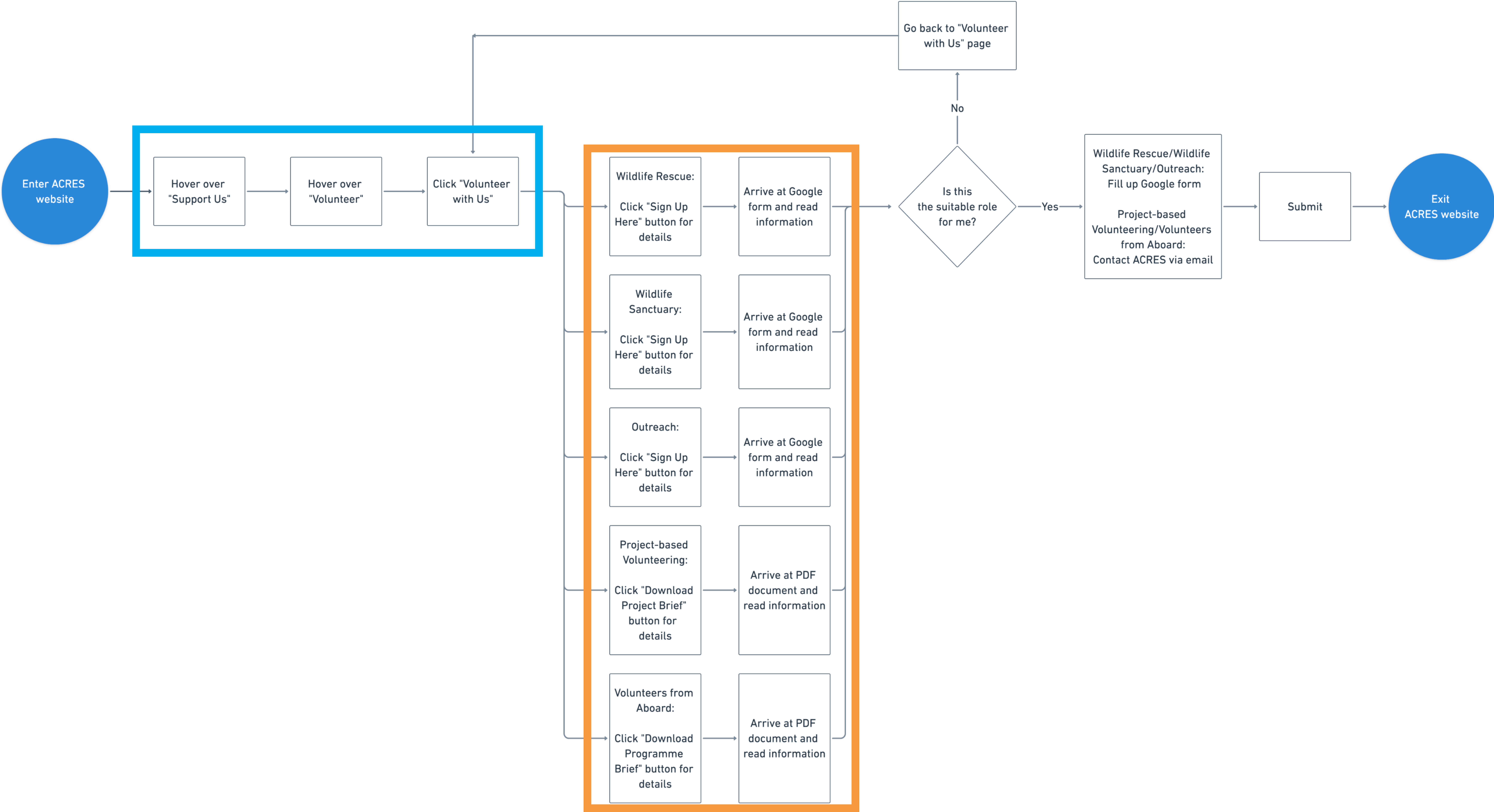


Volunteer Flow - As Is



Key Takeaways

As Is

- **No direct access** to volunteer page
- Information on volunteer opportunities is presented in either **individual Google form or in PDF files**
- Users have to **click to open each of these forms/files** in order to find out which opportunity is suitable for them
- This flow is **taxing** as the users need to take a **minimum of 7 steps** to reach the submit application stage